



## Intelligent Enterprise Solutions

**Stoneworks Technologies Inc.**  
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In order to ensure maximum return on your technology investments, Stoneworks offers professional services to assist in the following stages of the information technology lifecycle:

- **Planning** - Consists of identifying proper technologies and strategies to best address business challenges. Involves assessing current capabilities and determining requirements for future needs.
- **Building** - Consists of new system implementations or system migrations. Activities are generally shorter in duration and specifically focused.
- **Operating** - Once a technology solution is implemented, assists organizations to ensure peak operational efficiency. Many organizations lack the technical skills to efficiently operate complex technology. Stoneworks assists to ensure that complicated technology solutions operate effectively on a daily basis.

Stoneworks offers additional other baseline services such as Project Management, Turnkey Project Delivery, Managed Services and Solution Implementation. We also assist clients in meeting regulatory requirements. Our mandate is to support business requirements with technology solutions that are effective, practical and financially sound, even in the most challenging environments.

### About Stoneworks Technologies

Founded in 2001, the team at Stoneworks Technologies Inc. have been providing leading technology, services and support to both corporate and Government clients across Canada. Stoneworks has established itself as a trusted advisor to the clients they serve through an extensive understanding of the IT landscape and through partnerships with firms such as IDS Systems.

### About IDS Systems

Founded in 1995 and located in Ottawa, Ontario, IDS is a strategically oriented information technology consulting firm. We specialize in building and supporting businesses through information technology. With significant experience in the IT industry, our seasoned consultants are experts at designing and supporting custom and complex IT solutions to meet your business requirements and to maximize BackupExec features relevant to the client's specific network design.

### For more information

To find out more about Stoneworks Technologies Professional Services, contact [info@swti.ca](mailto:info@swti.ca)

# Comprehensive Professional Services Offerings

Stoneworks Technologies Inc. Enterprise Services organization offers a broad array of services. Based on a client-centric flexible approach, organizations of all sizes can acquire these services precisely when they are required.

All engagements involve the deployment of Stoneworks Professional Services team. Each highly skilled member possesses the knowledge and experience to effectively meet client needs. Team members may include a Stoneworks or IDS Project Manager, Technology Architects and one or more Systems Engineers.

Resources are deployed as required throughout the engagement to ensure that project objectives and deadlines are met.

Contact your account representative for details on how to build a customized service offering for your organization.

## Planning & Assessment Services

## Buildout & Implementation Services

## Operational Consulting

- Storage & Archival assessments
- Blade server readiness assessments
- Wide area data services assessments
- Enterprise technology discovery
- Implementation planning
- Compliance assessments
- Merger & Acquisition planning

- Hardware installation and configuration
- Software installation and configuration
- Technology trials and proof of concepts
- Data centre integrations
- Network deployments

- Critical Services support
- Resident Systems Engineers
- Site Reviews
- Software release migrations
- Managed Services
- Technical Staff augmentation

## Advanced Consulting Services

Services related to regulatory compliance ( SOx, MITS, etc. ), disaster recovery, business continuance, consolidation and virtualization

## Technical Account Management

Strategic technology planning and review, infrastructure lifecycle planning, technology conflict resolution and conflict avoidance

## Project Management

Project and activity planning, scheduling and resource management ( applied on all activities over one week in duration )

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