



Symantec BackupExec Jumpstart Service

Stoneworks Technologies Professional Services has strategically categorized its service offerings to rapidly implement new systems and other technological changes with minimal operational impact. This process includes Planning, Building and Operational Services.

The Symantec BackupExec Jumpstart Service is a professional service offering that includes Symantec BackupExec planning, deployment, configuration, testing and operational knowledge transfer. Leveraging Symantec Best Practices, this service will enhance the adoption and utilization of the Symantec BackupExec solution.

Generally implemented between the delivery of the Symantec equipment and the initial deployment, the Jumpstart Service will ensure optimal functionality and provide a foundation for successful post-deployment management of the Symantec BackupExec solution. Designed to provide continuity from the purchase of the Symantec BackupExec solution through successful deployment and on-going management, customers leveraging the Jumpstart Service will learn how to most effectively utilize Symantec's data protection solutions.

Benefits

- Gain new knowledge of Symantec data protection solutions as it applies to various network environments
- Ensures successful and optimized Symantec BackupExec deployments
- Maximizes the Symantec BackupExec data protection investment

Deliverables & Optional Add-On Services

- On-site Symantec BackupExec solution planning, deployment, configuration and testing services for up to three client servers, a media server, a disk target and a tape target
- A customized operational knowledge transfer session for client resources responsible for managing the Symantec solution
- A BackupExec Configuration Snapshot
- Add-on Service Options to the Symantec BackupExec Jumpstart Service may include:
 - SAN-attached library configuration
 - Desktop and laptop client deployment and configuration
 - Mail server and database server agent deployment & configuration
 - Central Admin deployment & configuration
 - Continuous data protection deployment & configuration
 - NDMP client deployment & configuration
 - Clustered solution implementation

Scope

- Provides on-site assistance with the deployment, configuration and testing of up to three Symantec BackupExec client servers, a single media server, a single tape library target, a single disk target and policies to complete backups of the client and media server systems to the target devices, all based out of a primary data center.
- Includes the creation and delivery of a customized operational knowledge transfer session during the BackupExec solution enablement process.
- The Jumpstart Service does not replace the Symantec Training services or other professional service offerings. Symantec training courses have pre-defined and broadly scoped agendas. The Jumpstart Service is customized to maximize BackupExec features relevant to the client's specific network design.

**Intelligent
Enterprise
Solutions**

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For more information

To find out more about Stoneworks Technologies Professional Services, contact info@swti.ca

Comprehensive Professional Services Offerings

Stoneworks Technologies Inc. Enterprise Services organization offers a broad array of services. Based on a client-centric flexible approach, organizations of all sizes can acquire these services precisely when they are required.

All engagements involve the deployment of Stoneworks Professional Services team. Each highly skilled member possesses the knowledge and experience to effectively meet client needs. Team members may include a Stoneworks or IDS Project Manager, Technology Architects and one or more Systems Engineers.

Resources are deployed as required throughout the engagement to ensure that project objectives and deadlines are met.

Contact your account representative for details on how to build a customized service offering for your organization.

Planning & Assessment Services

- Storage & Archival assessments
- Blade server readiness assessments
- Wide area data services assessments
- Enterprise technology discovery
- Implementation planning
- Compliance assessments
- Merger & Acquisition planning

Buildout & Implementation Services

- Hardware installation and configuration
- Software installation and configuration
- Technology trials and proof of concepts
- Data centre integrations
- Network deployments

Operational Consulting

- Critical Services support
- Resident Systems Engineers
- Site Reviews
- Software release migrations
- Managed Services
- Technical Staff augmentation

Advanced Consulting Services

Services related to regulatory compliance (SOx, MITS, etc.), disaster recovery, business continuance, consolidation and virtualization

Technical Account Management

Strategic technology planning and review, infrastructure lifecycle planning, technology conflict resolution and conflict avoidance

Project Management

Project and activity planning, scheduling and resource management (applied on all activities over one week in duration)

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About Stoneworks Technologies

Founded in 2001, the team at Stoneworks Technologies Inc. have been providing leading technology, services and support to both corporate and Government clientele across Canada.

Stoneworks has established themselves as a trusted advisor to the clients they serve through an extensive understanding of the IT landscape and through partnerships with firms such as IDS Systems and Gridway.